



IMPORTANT NOTICE



Under Our Care

Dear Valued Client

There have been some recent changes in legislation, which have impacted the way we prescribe medicines to your pet.

Specifically, medicines used to treat parasites, including all prescription flea and worm treatments, can only be dispensed by our team if your pet has been examined by their registered veterinarian within 12 months. Although this has always been our policy the vet now has to annotate the clinical notes with the exact flea and worming treatment needed for the following year. Please bear with us as this may take a little more time than usual.

The other major change is that courses of antibiotics cannot be extended or changed without your animal being physically seen.

We are in the process of updating records to facilitate this process.

If you require prescription parasite treatment for your pet and they have not been examined by one of our vets within 12 months, you will be required to arrange an appointment. **The charge for this consultation is £59.55**

We anticipate the vast majority of pets do receive their annual vaccinations or are otherwise regular visitors, for various reasons, and will therefore have received the necessary checks to be eligible for parasite treatment, without the need for a parasite consultation.

Thank you for your understanding.